

## QUALITY POLICY

In line with continuously meeting customer requests and expectations in a prompt, efficient, and solution-oriented manner by utilizing resources efficiently, continuously developing employees and external suppliers, signing innovative and superior quality products and services in the resource sector along with providing uninterrupted service blended with technical support and education as an environmentally conscious organization;

- Ensuring the continuous improvement of our quality management system, its effective implementation by all units, and making quality a way of life
- Improving the performance of all units' processes within the quality management system scope to increase quality while reducing costs
- Being the best solution partner for our customers and project partners in terms of innovative resource products and services, and ensuring the continuity of customer satisfaction
- Supporting the development of our employees' competencies and research skills by providing work and training, ensuring their professional development
- Increasing our qualified external suppliers, whom we see as long-term solution partners based on quality products, and supporting the development of the quality understanding of all our external suppliers
- Establishing a team spirit based on respect for people with Gedik personnel, our regional/dealers, external suppliers, and customers
- Fulfilling applicable conditions, including legal and regulatory requirements
- To protect the natural environment, to make products sustainable, to reduce their impact on the environment, to be environmentally friendly and sensitive to climate change and the environment, to make processes compatible by analyzing energy-efficient and best technologies.

The goal is to become a world-renowned brand in the resource sector in line with these principles.

**Ahmet SEVÜK**

**Director of Operation and Domestic Sale**